

# Pennyroyal Center



**Pennyroyal Regional  
Mental Health - Mental Retardation  
Board, Inc.  
Annual Report  
2009 - 2010**

# Mission Statement

The mission of the Pennyroyal Center is to improve the quality of life for the citizens of this region by planning for and providing services for persons with mental illness, developmental disabilities and substance abuse.

## Board of Directors 2009 - 2010

### Caldwell County

James R. Kevil

Patsy Oliver

### Christian County

Lester Buckner

Leslie Carroll

Thomas Cayce

Billy Duvall

Susan Edwards

Carolyn Key

Sara Nell Payne

Tommie Sue Pniewski

James W. Smith

### Crittenden County

Linda Kupisch

Janell Pyle

### Hopkins County

Sue Gamblin

Sharon Watkins

Kay Vespie

### Lyon County

Patricia Young

### Muhlenberg County

Patty Williams

### Todd County

Jill Collins

Mark Cowherd

### Trigg County

Debra Jenkins

**Chairman - Leslie Carroll**

**Vice-Chairman - Billy Duvall**

**Secretary - Sharon Watkins**

**Treasurer - Carolyn Key**

## Pennyroyal Board Chairpersons

Frank Yost	1967-72	Harold Streets	1983-85	Charles Tilley	1994-97
Robert Welch	1972-73	Kenneth Dillingham	1985-87	Gale Cherry	1997-02
James D. Hunt	1973-76	Arnold Lynch	1987-88	Roger Pedro	2002-03
John Dixon	1977-77	Frank Nemethy	1988-90	Scharlet Taylor	2003-04
Maxine Jones	1977-79	Charles Deweese	1990-91	George Byars	2004-09
Bill Peterson	1979-81	Robert Holt	1991-92	Leslie Carroll	2009- 10
Tom Elder	1981-83	James Kevil	1992-94		

# Executive Director's Report

David Ptaszek, LCSW

During the past fiscal year, the Pennyroyal Center was faced with the same scenario that has haunted us for the past several years as client service levels hit new highs while the cost of doing business climbed. The lack of an increase in our Medicaid rates in ten years, and no substantial increases in funding from the Commonwealth of Kentucky continue to place us in a constricted financial situation.

And yet, Center staff face these challenges with enthusiasm and passion and never lose sight of our mission. Client satisfaction surveys continue to note our positive impact on those persons we serve, and our reputation for providing timely professional intervention at every level has been maintained and even enhanced.

Although our staff have been stretched thin, the Center has been able to continue to reduce its administrative costs. Current staff members have absorbed the functions and responsibilities of several staff members who have left our employ over the past few years. While this leaves our management staff over taxed at times, it has enabled us to keep our costs down so that we could enjoy another profitable year. Additionally, we have pledged to make use of technology whenever possible, and our electronic medical records system is now in full use throughout the Center. We continue to utilize our telehealth capabilities and have been recognized by all major third parties such as Medicaid, Medicare and Tricare for the use of telehealth as a billable service. This year we also implemented our electronic time reporting system which has saved countless hours of staff time as well as cut down on our need for costly paper time sheets. And, of course, we continue to be frugal in our purchasing, making Surplus Property in Frankfort our favorite shopping place when we do need replacement or additional furniture.

As we discussed the theme for this annual report, we first talked about a theme that would depict the Center as holding steady and carefully and slowly proceeding ahead. But, when we actually reviewed all our activities during the past year, we noted that it was a year of forward movement with full sail ahead as we continue to meet current demand while preparing for the future. During this past fiscal year, the Pennyroyal Center was one of only thirteen community mental health centers out of approximately 400 applicants to receive an integrated healthcare demonstration grant through Substance Abuse and Mental Health Services Administration (SAMHSA). Center staff have long noted that many of our clients, particularly those suffering with severe mental illness, often have significant physical healthcare needs which go unattended. Studies by the National Alliance for the Mentally Ill have demonstrated that the life span for a person with a severe mental illness is as much as 25 years less than the normal population.

It is no exaggeration that the lives of several of our clients were literally saved by interventions provided through the integrated healthcare program during this past fiscal year. I must congratulate Ms. Kecia Fulcher, Director of Clinical Operations/Quality Improvement for her work on developing and implementing this program as well as Ms. Marilyn Moss, Nurse Care Manager, who has been willing to take on a new and untried role with no footprints to follow.

This past fiscal year, the Center has also committed to a new methodology for process improvement. We have adopted the principles of the National Institute for Alcohol Treatment (NIATx) for process improvement within the Center. NIATx principles involve the use of small groups of staff members involved in or knowledgeable regarding certain issues within the Center who can come together on a short term basis to develop solutions to problems which hinder client service or impede the operations of the Center. NIATx process indicates that solutions are to be developed in a short period of time and implemented with the understanding that there is

*Continued on Page 2*

# Executive Director's Report

*Continued from Page 1*

to be a quick cycling effect. In other words, if the intervention doesn't work, you begin another one. We believe that the Center must become a very quick acting body which can be responsive to changes which are environmental, community, financial or personnel. So far the process is functioning well, and there is continued support among staff for following the process.

During this past fiscal year, the Center has also begun in earnest the process of upgrading and bringing our facilities into greater functionality. It is the intent of the Center to upgrade facilities in Madisonville, Greenville, our Regional Office in Hopkinsville and our Trace North facility in Christian County. Customer service demands that we continue to move ahead to build capacity and improve the effectiveness and timeliness of the services we provide. So, in the words of the outgoing Chairman of our Board, Ms. Leslie Carroll, it is "...full sail ahead." We may not have the money to buy all the canvas sails that we desire, and we may not be able to hire all the crew members that we would like, but we do know how to use the wind to our advantage and our crew is seasoned, dedicated and passionate for service.

I thank each of you for your role in keeping us focused on our mission, and I especially want to thank Board members Leslie Carroll, Susan Edwards, Patsy Oliver and Patti Williams who will be leaving the Board this year after many years of service. To the Board and staff alike, your services are appreciated. Thank you and God bless you all.

## **Board Chairman's Report**

**Leslie Carroll**

Full sail! What a wonderful way to describe this past year. And what a tribute it is to the Pennyroyal Center's staff and management who have worked so hard to overcome a myriad of obstacles to indeed run full sail and full steam ahead.

I remember taking over as Board Chairman at last year's Annual Meeting and how thrilled I was to hear the news that Pennyroyal Center was selected as just one of a dozen other programs nationwide to receive funding for a new Integrated Health Program.

That momentum continued throughout the year as the staff weathered many storms brought on by static funding levels from Frankfort combined with increased costs in the state retirement plan. But perseverance by the administration of this center, along with the help of our local legislators, forged a path through that storm by reaching an agreement to allow for increased Medicaid rates to help offset the increased retirement costs.

And then, as if to save the best for last, we enter this year's Annual Meeting with our third 3-year accreditation from CARF. While this comes as no surprise to me, I still want to give kudos to the staff in receiving one of the best assessment reports ever.

I cannot express to the staff how proud this board is when we think of the thousands of lives touched by the Pennyroyal Center each and every year. As many of you know, I am a life served and benefited from the Pennyroyal Center. Just two weeks after my daughter Brittney was born, we were in touch with Pennyroyal Center staff. Her life is so much better because of the help we received from the Pennyroyal Center and I feel privileged to have been a part of the center as a member of this board and as Chairman this past year.

The Pennyroyal Center is indeed moving at full sail, but the best is yet to come! Growth is a natural part of a successful business and I see no boundaries to the success the Pennyroyal Center can experience in the years to come.

Thank you for this opportunity to serve as your Board Chairman and may God continue to bless the center, staff, management and board of this outstanding organization.

# Clinics

## Hopkinsville Adult Clinic

The Hopkinsville Adult Clinic has been very busy again this year with new referrals from TriCare and several Employee Assistance Programs. We also contracted with Jennie Stuart Hospital to do consultations for any patient with mental health needs.

We have started the Integrated Health Care program and over 150 clients are being served at this time. Crisis Services continue to work toward reducing hospitalizations. We are currently working towards establishing a Clinic in the Oak Grove community to provide better access to clients in that area.

Our support staff continue to work in a professional manner despite enormous demands placed on them and budget cuts. Without them, we could not function. We look forward to a new year of exciting growth and opportunity for everyone in Todd, Christian and Trigg Counties.

## Madisonville

The Madisonville Clinic continues to grow and expand. The Madisonville clinic now has two full time SMI Case Managers. The Substance Abuse Treatment Program in Madisonville has also grown quite a bit over the past year. The Enhanced Intensive Outpatient Grant made it possible to hire Linda Blair to facilitate substance abuse groups and to provide case management services for clients in the program. This grant also made it possible for Melanie Spikes, LCSW, to provide individual therapy to clients in the program with dual diagnoses. Employment Services were also made possible with the grant and are provided by Tracy Bell.

Services at the Hopkins County Jail also expanded in July with the Reentry Program. This program is funded by the Justice Assistance Grant (JAG). Rhonda Blane, MSW, and Terry Hatchett were hired to provide training to participating inmates on daily living skills and to facilitate therapeutic groups. Case management services are also provided for three months to graduates of the program once they are released from jail.

We anxiously await the opening of the Madisonville Annex which will house a number of programs including SMI Case Management, Crisis Services, Substance Abuse Services, Impact, and I/DD Case Management. We anticipate that in the future we will be able to relocate our services under one roof again.

## Princeton

2009 - 2010 presented us with many challenges, but none greater than the death of Steve McClung, our school therapist. We were fortunate to hire Sylvia McCarty, LCSW, who is helping us to maximize our efforts in the schools, and we have added more services for children and adults. We also have plans to increase services in Crittenden and Lyon County. We plan to add another therapist as we continue to offer a full range of services to children, adults, and the elderly, covering mental health, intellectual deficits and substance abuse.

We continue to provide services in all three counties we serve. This year we also added Marilyn Moss who heads up the Integrated Health program which has already proven to be beneficial to many of our clients. The Princeton Clinic plans to move ahead as we increase services and maintain the involvements we already have.

## Greenville

As usual, there have been many changes in the Greenville Clinic this past year. Once again, we have a new office manager and Erica Thompson is doing a fantastic job. Rise Herdon has joined us in the records department and works diligently to keep things up to speed. Kellyn (Kate) Jones, CSW, has also joined our staff and is quickly building her caseload and facilitating drug court groups until the initiation of the Adolescent Intensive Outpatient Program in substance abuse. We continue to pursue a new building as we steadily outgrow our space due to increased programs and staff. Referrals are increasing daily and staff work extended hours to meet the demand and provide quality care to our community.

## **Children's Services**

Children's Services has vastly improved psychiatric treatment options as directed through Dr. Stephen Montgomery, Medical Director. We are continuing to use nurse practitioners to help broaden our services to children and families and to work closely with primary care physicians as we work to integrate primary care and education along with mental health care.

We also continue to reach out into schools throughout the region by offering on-site treatment to children and families during the school year. Students and families are identified by the schools as being at risk and in need of professional mental health services.

We are also very proud of our post doctoral internship program, which has provided training opportunities for 15-years for clinical psychology students resulting in some quality additions to our staff.

# ***Mental Health Services***

## **Psychiatric Services**

Our exceptional medical staff continues to provide services in all clinics, the Trilogy Center, several personal care homes, and the Christian County Jail. Services were started this year at the Oak Meadows Group Home for adolescent males located in Hopkinsville.

Excellent staff retention has allowed for better continuity of care and enhanced client satisfaction at our agency at a time when many Community Mental Health Centers in KY are severely understaffed with medical providers.

The medication walk-in clinic on Wednesdays in Hopkinsville was expanded to include clients who (due to worsening illness) need to see a medical provider prior to their next scheduled appointment. The clinic is still available to provide refills of ongoing medication with less of a delay for clients who have missed an appointment. Twenty five clients per clinic day have been availing themselves of this opportunity. Given the success of the Hopkinsville clinic, this service will soon be expanding to other clinics as well.

## **Crisis Services**

The adult crisis program has made a variety of changes to the program to better serve clients experiencing a mental health crisis. The program now utilizes only one placement, which is Pennyryle Home, and has implemented a daily schedule in placement to provide various groups and activities. Pennyryle Home has a staff person assigned on each shift to work with the crisis clients and provide more supervision. Over the past year crisis, has served 875 adult clients with over 1217 placement days. There have been some staff changes this last year with Marisa LaCasse, Jonathan Hofmann, and Samantha Frye hired as Crisis Case Managers. Ashley Felts changed positions to become a Crisis Therapist after receiving her Master's degree. Additional crisis services include having crisis therapists facilitate crisis groups weekly in each clinic.

The children's crisis program served 49 clients this last year. The crisis case managers are now cross-trained to work with both adults and children on their case loads along with the crisis therapists seeing them for therapy. Over 19,000 services have been provided to clients, both adult and children, in the programs..

RESPOND has had a year without any staff changes, which is remarkable. Staff have worked to establish written procedures for the daily functions in RESPOND. RESPOND has worked to implement a system to log calls and establish a system of checks and balances for the program. Overall, this has been a great year for Respond with much needed stability. This past year staff completed 450 Jail Triage assessments.

The DIVERTS program has served numerous clients to provide least restrictive treatment options. Amber Hackney changed positions to become the Lead DIVERTS Case Manager/WSH Liaison. More focus is being given to access crisis services for clients being discharged from WSH to reduce the readmission rate. The program completed 172 assessments this last year.

In November, the CIT training was held for law enforcement in our region. Several Pennyroyal

Center staff assisted in presenting part of the training. The CIT committee has been meeting regularly and addressed many issues related to mental health and law enforcement in the region.

We have been blessed this last year with no large-scale natural disaster in the Pennyroyal Center region. However, we have responded to numerous workplace and community crisis situations.

### **Therapeutic Rehabilitation Program**

Kara Beard, TRP manager in Madisonville, has implemented the Illness Management and Recovery Group for the clients in Madisonville. The Hopkinsville Illness Management and Recovery Group continues to be led by April Schmitt, TRP manager in the Hopkinsville Clinic. In January, clients from the Hopkinsville and Madisonville TRPs went to Frankfort and met with our State Legislators and Representatives to discuss the need for an increase in Medicaid money to provide mental health services.

TRP Staff submitted a written request to Hopkinsville Community College to donate any used computers that could be used at the TRPs. Hopkinsville Community College donated five computers to the Pennyroyal Center and three are being placed in the Hop/Mad TRPs.

On July 22nd the Americans with Disabilities Rally/Relay was held at Ruff Park in Hopkinsville. This was held to celebrate the 20th anniversary of the signing of the Americans with Disabilities Act. There were approximately 100 people in attendance with Mayor Dan Kemp presenting a proclamation to our agency. Several guest speakers spoke at the event. One client from the Madisonville TRP and one client from the Hopkinsville TRP joined the ADA caravan and traveled across the state to raise awareness for ADA. Nine other clients from both TRPs attended the ADA Rally held in Frankfort on July 26th.

NAMI Hopkinsville and the Pennyroyal Center sponsored the Crisis Intervention training in November-December with approximately 30 police officers completing the week-long training. This is the second CIT training offered in our region since this program began. We have received positive responses from all officers who have completed this training.

In July, Alicia Ziemann, Mental Health Associate in the Hopkinsville TRP, became QMHP qualified which allows her to be Medicaid billable in the TRP.

## **Mental Health Service Visits**

### **FY10**

Outpatient Evaluation and Treatment	54,465
Psychiatry Services	24,087
Emergency Services	2,711
SMI Case Management	22,129
Therapeutic Rehabilitation	8,323
Domestic Violence/Anger Management	4,177
Inpatient Referrals	80
IMPACT	17,338
School Services	6,110
Crisis Stabilization	12,422

## Case Management - SMI

In order to offer more services and meet the needs of the clients who have a diagnosis of a severe mental illness, the SMI Case Management Team now has ten full-time case managers. Josh Dugger was hired in December 2009 and works in Hopkins County. Zachary Charbonneau was hired in July 2010 and works in Muhlenberg County. This marked the achievement of a long-term goal of having a minimum of two case managers working out of each of the four clinic sites. The case managers provide services in each of the eight counties that the Pennyroyal Center serves.

One area where case management is expanding involves working with the Primary Behavioral Health Care Integration grant that we received. Case managers have always assisted their clients in accessing physical health services; however, many barriers often prevented success as many of our clients are in the process of applying for disability and would be without income and insurance coverage for months and even years, making it nearly impossible to access needed medical services. And with the recent tragic loss of several of our long-time clients due to physical issues, this program has been needed for a long time.

The Olmstead Program continues to play an important role in getting and keeping clients out of the psychiatric hospital and improving the quality of their lives. We are currently serving eight clients within our region and partnering with Lifeskills out of Bowling Green to serve five additional clients in their region. Several of the SMI case managers are working with clients in the Olmstead Program, and the therapeutic aide works with them as well. We continue to lobby for more funds as we have seen the ongoing success of this program.

## Therapeutic Foster Care

The Therapeutic Foster Care program currently has 11 foster homes with 35 beds available for placements. We have maintained 50% bed capacity with an average of 20 children/youth placed in the program throughout the year. This year we have implemented a series of training opportunities for foster parents on Saturdays and have discontinued the annual training retreat. This is more cost effective and also better meets the needs of many foster parents. This still provides foster parents with a variety of opportunities to meet their 24 hour ongoing training requirement.

During May, which is Foster Parent Appreciation month, we honored our foster parents with an appreciation dinner and gift to show our thanks for their hard work and dedication. Foster parenting is a difficult job and we are fortunate to have families who can successfully meet the challenges of caring for children/youth with emotional difficulties.

National accreditation is a requirement of our contract with the Department of Community Based Services to provide therapeutic foster care to children in their custody. Our foster care CARF accreditation survey was completed in August and we are pleased to have received

### **Children's Crisis Stabilization and Therapeutic Foster Care**

	<b><u>FY 10</u></b>
Children's Emergencies	57
Crisis Foster Care	12
Number of Placements	66
Total Days of Care	
	<b><u>FY 10</u></b>
Non-Crisis Therapeutic Foster Care	
Number of Placements	40
Total Days of Care	9,136

another three year accreditation. This is our third time to have been accredited for a three-year period.

In addition to foster parents who care, we are privileged to have dedicated staff who are committed to making a difference in the lives of the children and youth we serve.

## **IMPACT**

This past year has been a busy year. We are fully staffed providing service coordination to 225 children. Our therapeutic summer programs were a success again this year as well as the Regional Youth Council at the local level.

Muhlenberg County Service Coordinators surveyed their parents to address the need for a parent support group. This has led to the start of a very active support group that meets once monthly. It is designed to invite community partners to come and talk about their services and provide parents with information that will educate them in seeking additional services for their children.

Although we are working to meet all of our program goals, one goal we are focusing on is to increase the Therapeutic Support staff in some counties that we are not currently serving.

## ***Quality Management***

Well, the phrase “smooth sailing” comes to mind when thinking back to our CARF survey. We are pleased to report that the survey went very well, with no surprises regarding the surveyors’ anticipated, limited, and easily corrected recommendations. We had a pleasant surprise when the surveyors included outpatient services, both child/adolescent and adult at no charge. We were also pleased to have received another three-year accreditation rating, our third in a row. The surveyors kept praising Mr. Ptaszek regarding our staff and services, inquiring several times, “Do you know that you have a great organization here”? A resounding, “Yes!” was the response, something in which each Pennyroyal Center employee can take pride and something for which we can all agree.

Although the financial hardships of the past few years may have had us feeling like we have been “on the Titanic arranging deck chairs or putting up wallpaper” (a quote often used by former colleague and employee, Mark Shoemake), we can proudly say that we “are staying the course” and are making it through some “rough waters.” With determination, commitment to our mission, and vision for our future, the Pennyroyal Center will persevere and thrive. So, “all hands on deck” as we sail on to hopefully, brighter skies and calmer seas, or as the traditional Navy blessing goes, “fair winds and following seas!”

## ***Integrated Health***

Integrated Health Services within the Pennyroyal Center has completed its maiden voyage, thanks to being the recipient of a SAMSHA grant to provide primary care services to seriously mentally ill adults. This grant is being used to assist us in establishing a different system of care that is holistic in nature, treating individuals’ mental and physical health care needs concurrently.

Sometimes at the Pennyroyal Center it feels like “sink or swim.” All I can say about it is that we should start a swim team. If ever there has been an endeavor where there have been so many unknowns, then I am not aware of it. Adding primary health care services for seriously mentally ill adults has been a challenge with numerous obstacles, but for the individuals receiving health care services that have not had any means to pay for even basic health care, it is a tremendous blessing. Marilyn Moss, Linda Dillard, Tracey Farmer, Dr. Montgomery, and the entire IHC committee have shown resilience in moving this program forward through “rough seas” and unmarked territory. Mr. Ptaszek and other administrative staff have continued to push us forward toward our goals. Our final destination at the end of the four-year grant cycle will be

to have established a quality, fully integrated system of health care that is financially viable and sustainable. This journey will be worth the intended outcome, which is for individuals with serious mental and physical illnesses to have improved their health, and therefore, their longevity and quality of life. Welcome aboard, health care integration!!!

## ***Regional Substance Abuse***

### **Outpatient Services**

During the past year we have continued to see growth and expansion in all areas of substance abuse services. We have been able to expand treatment services in all of the clinics and have also implemented substance abuse assessment, education, treatment and urine drug screening in Crittenden County. Expansions include increased drug court services in both Christian and Hopkins County. These expansions have been very successful and we have seen an increase in successful outcomes as a result of the enhanced services. We have also seen a significant increase in referrals for Drug Court in these counties since the grants were awarded.

Other expansions in regard to outpatient services include DUI services. We are now able to provide all DUI services in every clinic as well as the addition of these services in Crittenden County. We are also in the process of expanding the role of the Court Liaison to extend to other counties because it has been so successful in Christian County. The Court Liaison has made arrangements to begin in Caldwell County District Court beginning this month. We have also started making plans to research the possibility of attending in other counties throughout the region. We have found that this service has been beneficial in many ways including improved communication with the court regarding DUI offenders, improved coordination of services for the offenders who are referred to the Pennyroyal Center and significantly increased referral rates.

### **Jail Programs**

Our jail programs continue to operate at full capacity with very long waiting lists. We have expanded the capacity of the Phoenix Recovery Center at the Christian County Jail to 100 beds. The Hopkins County "Get a Life" Program is currently operating with a capacity of 40 beds. We are currently in the process of trying to get Alcohol and Other Drug Entity (AODE) licensing for both of these programs so that men who have DUI charges can get credit for the time they spend in the program. The application for licensure has been sent to the Office of Inspector General (OIG) for the Christian County program and we will apply for licensure in the Hopkins County Jail as soon as we can get the computer issues worked out in order to accommodate the electronic medical record (EMR) in that facility.

### **Trilogy Center for Women**

The Trilogy Center for Women will celebrate the end of their second year in operation on October 6, 2010. This is a 100 bed facility that is presently operating with an average daily census in the mid-nineties. About half of the residents presently at the facility were referred by the Department of Corrections. During the two years in operation we have seen the successful transition of 57 residents. Many of these women have gone on to become peer mentors who stay on in a leadership role for the other women who are in the program. Several

### **Substance Abuse Service Visits**

#### **FY 10**

DUI Assessment/Treatment	1,667
Phoenix Recovery Center	33,043
Substance Abuse Case Management	98

who have opted to become peer mentors have completed their peer mentor assignments and have gone on to become regular staff members at the facility. We are very proud of this program and all that it has been able to accomplish during its first two years of operation.

## **Housing Updates**

The ground breaking ceremony for the Homeless Veterans Center in Hopkinsville is scheduled for September 30, 2010. They will tentatively begin construction of the facility during the first part of October and completion is targeted for 272 days after start of construction. We are very excited about this project and have already started the initial planning for the services that will be provided to support the residents of the facility.

The Pennyroyal Community Apartments have been full to capacity and we have started a waiting list.

The Quad County Project is in the construction phase. This project includes the construction of six duplexes in Caldwell County, four in Lyon County, and four in Crittenden County. We expect to have the Caldwell County units completed within the next month and will be able to start receiving tenants. We already have a waiting list for these units.

We are currently in the process of making application to become a Tenant Based Rental Assistance (TBRA) administrator. This program will allow us to help low income families get into stable housing by providing assistance with monthly rent costs based on the family income. We continue to work to find programs that will assist us in our goal of ending homelessness and to help residents in our region obtain safe and stable housing.

## **Prevention**

The Regional Prevention Center (RPC) has had a very successful year. The Muhlenberg County Alliance for Methamphetamine Prevention (M CAMP) has successfully completed its grant cycle. The coalition has merged with the Muhlenberg County Champions for a Drug Free Kentucky group. Each of our Champions coalitions successfully completed their grant responsibilities for this fiscal year. KY Agency for Substance Abuse Policy (KY ASAP) continues to be funded in each of our eight counties. Our Early Intervention Zero Tolerance program provides services to individuals under 21 who have received a violation for being under the influence. Our staff continues to support each county in science-based programming in the school system. Technical assistance is given for grant writing, needs assessment, and evaluation. Youth Empowerment Services (YES) provides grants to youth groups in our region. The Caldwell County YES group was just awarded group of the year.

# **I/DD Services**

## **Staff Residences**

The Center continued to operate Staffed Residences for individuals with intellectual and other developmental disabilities in Hopkinsville, Madisonville, Princeton, and Greenville, Kentucky. Towards the end of the fiscal year, Mr. Paul Martin, of Princeton, agreed to donate his house to the Center for use as a Staffed Residence. Mr. Martin's sons have been supported by the Pennyroyal Center for decades. Mr. Martin's decision to make the donation helped the Center financially as well as securing the homeplace for his sons' futures. The Martin House brings the total of Staffed Residences to seven.

## **Trace Industries**

Trace completed its first Department of Defense contract order of 720 Jack Pads in 2009. We sent a partial order of 986 for the 2nd contract for Jack Pads before the end of the fiscal year. We also completed one DOD contract order for 900 army Tables last fiscal year.

Supported Employment staff coached 25 employees working in 25 different businesses within the region. Before the end of the fiscal year we were working with clients in all 8 counties in the Pennyroyal region.

This past year Trace also began new sub-contract work with Invensys Rail in Marion, KY,

added new contract work for Douglas Auto-Tech while TGask, Ebonite, Dunlap Sales, Plymouth Tubing, Murray State Breathitt Veterinary Center and Emhart continued to support our clients by constantly providing subcontract work for our clients.

Pennyroyal Industries made an abundance of road signs for Caldwell County along with trophies and plaques for various businesses in the county including plaques awarded in this year's Annual Meeting.

**First Steps**

First Steps referrals continued to increase this year averaging over 30 per month. The Center hired its first Child Evaluation Specialist to assist with various early childhood assessments. The Center's First Steps Point of Entry became known as the Local Lead Agency during the year. As the Local Lead Agency, Point of Entry was established to have both the responsibility and the authority for all efforts supporting infant and toddlers through early intervention.

**IDD Crisis Prevention**

IDD Crisis has continued to grow. It was almost nonstop until June 2010. we finally have a new IDD crisis case manager on board, Martha McCullough and she was a very welcomed person to have! We now have a new way of uploading our contact information to Frankfort where they can view our reports immediately. We have done some reorganization of the way we gather information for our assessments and recommendations for services. It continues to be a learning experience for both of us. But we are very happy to be able to offer this service to our people.

**Regional Services**

**Fiscal Services**

October 2010 marks the 10th year of my employment with the Pennyroyal Center. At the time of my hiring, the Center was operating with a budget of \$13,924,365 and Fiscal Services had eight individuals and a co-op student working in the department.

Ten years later, we oversee a budget of \$23,545,907 with a full-time staff of eight individuals, a part-time worker, and a part-time collections specialist. Within that time frame, six new corporations have been established to aid with conducting the business of the Center. When viewing these numbers, the amount of work generated by this group of individuals is simply amazing. For the first time since I've been writing this section of the annual report, I wanted to take the opportunity to utilize this tiny bit of space to publicly thank these individuals for the great job they do on a daily basis. It's with their support and work that our accrediting body, CARF, had no recommendations or findings with Fiscal Services during our recent site review. Plans for the current fiscal year include the completion of a Veteran's Administration housing facility that will serve up to 50 homeless veterans, the completion of housing units for the Quad County project, which will serve Caldwell, Lyon, and Crittenden counties, as well as obtaining FQHC (Federally Qualified Health Center) status so that we can continue the work begun by receiving the Integrated Health Care grant.

**Data Processing**

Data Processing continued their work on the implementation and enhancements of the Electronic Medical Record software this past year. All clinics now have their active paper charts scanned into the EMR. All new staff are also provided with a basic indoctrination about the EMR on their first day of work.

<b>Developmental Disabilities Service Visits</b>			
	<b>FY10</b>		<b>FY10</b>
Case Management	8,789	Staffed Residence	5,215
MR Residential	3,390	Trace Industries	14,324
In-Home Training	1,880	First Steps	212

Probably the greatest achievement of Data Processing that most all staff can appreciate is the installation of a new server in January for the Netsmart/CMHC system. With the additional load of all the clinical staff using the EMR software, our old server was working as hard as it could but still couldn't keep up with the demand.

Data Processing also implemented the InfoScriber system. InfoScriber is a software system for prescribing medications electronically. All psychiatry staff now use InfoScriber rather than paper scripts to prescribe medications for clients who visit the clinic.

Another project completed by Data Processing and Human Resources was the implementation of Powertime electronic timekeeping software. The Powertime system replaced paper time cards for recording work hours as well as vacation and sick time. Using Powertime has reduced the amount of time required to process payroll.

<b>Clients Served</b>		<b><u>FY10</u></b>
<b>Intervention</b>		
Respite (I/DD)		71
IMPACT -Therapeutic Support		236
<b>Case Management</b>		
Substance Abuse		6
IMPACT		395
Severely Mentally Ill		568
Mental Retardation		760
First Steps		62
<b>Outpatient</b>		
Adult/Children		11,456
Emergency		1,836
Psychiatry		5,988
Domestic Violence		306
DUI		322
Crisis Stabilization		924
Employee Assistance Program		174
<b>Day Programs</b>		
Therapeutic Rehabilitation		114
Trace Industries		171
Supported Employment		36
Supports for Community Living		20
Supported Living		19
<b>Residential</b>		
Mental Retardation		13
Phoenix Recovery Center		368
Therapeutic Foster Care		57
PASRR		221
<b>Inpatient</b>		
Western State Hospital Liaison		194

## Financial Data

### Balance Sheet\*

#### Current Assets

Cash and Cash Equivalents	\$19,436.18
Assets Limited As to Use-Current	\$738,086.13
Accounts Receivable	\$2,020,741.22
Allowance for Doubtful	(\$295,790.72)
Other Receivables	(\$537.81)
Trilogy Receivables	\$654,306.36
Mississippi River Delta Project	\$245,908.83
Pennyroyal Services	\$202,924.36
Integrated Health Care	\$115,544.76
Veteran's Housing Initiative A/R	\$64,607.79
Interest Receivables	\$21,794.61
Inventories	\$122,548.24
Prepaid Expenses	\$67,980.32
<b>TOTAL CURRENT ASSETS</b>	<b>\$3,977,532.27</b>

Assets Limited As to Use	
Internally Designated by the Board	\$2,947,516.72
Less Amount Required to Meet Current Obligations	(\$738,068.13)
<b>TOTAL ASSETS LIMITED TO USE</b>	<b>\$2,754,155.78</b>

<b>Property, Plant, Equipment, and Land</b>	<b>\$5,826,752.80</b>
Less: Accumulated Depreciation	(\$3,072,597.02)
<b>TOTAL PROPERTY AND EQUIPMENT</b>	<b>\$2,754,155.78</b>

<b>OTHER ASSETS</b>	
Trilogy Notes Receivable	\$650,000.00
Other Investments	\$6,225.00
Investment in LLC	\$5,937.00
<b>TOTAL OTHER ASSETS</b>	<b>\$662,162.00</b>
<b>TOTAL ASSETS</b>	<b>\$9,603,298.64</b>

<b>LIABILITIES</b>	
Current Maturities of Long Term Debt	\$70,976.00
Accounts Payable	\$1,929,121.23
Accrued Liabilities	\$836,137.59
KY ASAP Payable	\$15,311.23
Cut and Clean Payable	\$25,000.00
Line of Credit Payable	\$370,642.09
<b>TOTAL CURRENT LIABILITIES</b>	<b>\$3,247,188.14</b>
Long Term Debt Less Current Maturities	\$276,544.14

Long Term Debt Less Current Maturities	\$333,625.93
<b>TOTAL LIABILITIES</b>	<b>\$3,523,732.29</b>

<b>GENERAL FUND BALANCE</b>	<b>\$6,079,566.29</b>
<b>TOTAL LIABILITIES &amp; FUND BAL</b>	<b>\$9,603,298.64</b>

\*Unaudited

## Revenue and Expenses\*

### Revenue Sources

	FY '10
Patient Service Revenue	\$16,793,570.00
Trace Industries Sales	\$516,710.00
Grant Revenues-Tri-Counties	\$90,000.00
Donations	\$21,481.00
Investments	\$106,666.60
United Way	\$25,992.00
Misc.-Vending and Refunds	\$71,810.00
Rental	\$24,022.00
Western State/Glasgow/Trilogy	\$5,915,586.00
<b>TOTAL INCOME</b>	<b>\$23,565,837.00</b>

### Expenditures - Category

	FY '10
Salaries	\$10,115,716.00
Fringe Benefits	\$4,020,736.00
Facility Maintenance	\$637,423.00
Travel/Educational	\$484,087.00
Program Supplies	\$651,144.00
Professional Fees	\$5,752,959.00
Other	\$1,695,592.00
<b>TOTAL EXPENDITURES</b>	<b>\$23,393,657.00</b>

\* Unaudited

## Pennyroyal Center - Staff List

### Caldwell County

#### Princeton Clinic

Jeff Daugherty, M.S., Clinic Coordinator, Psychologist  
 Dan Jones, Psy.D., Psychologist  
 Sonja Ramey, LCSW, Licensed Clinical Social Worker  
 Tabitha Myers, ARNP, Advanced Registered Nurse Practitioner  
 Sylvia McCarty, LCSW, School-Based/Outpatient Clinician  
 Teresa Wurts, B.S., IMPACT Service Coordinator  
 Serena Eldridge, BSW, IMPACT Service Coordinator  
 Molly Moller, B.S., Service Coordinator/Developmental Interventionist  
 Kim Traylor, B.A., Mental Health Associate  
 Kim Blackburn, BSW, Case Manager, SMI  
 Hope Britt, BSW, Case Manager, SMI  
 Belinda Campbell, B.A., Foster Care Specialist  
 Jack Kelley, M.S., CPP, Behavioral Health Specialist  
 Thyra Futrell, A.A., CADC, Substance Abuse Therapist  
 Virginia Oldham, M.A., CPP, Prevention Specialist  
 Jillian Slaton, B.S., Therapeutic Support Specialist  
 Lauren Redd, Therapeutic Support Specialist  
 Jennifer Board, Records Associate  
 Gail Blackburn, Part-Time Accounts Receivable Collection Clerk  
 Daniel Cortner, B.A., Intake Receptionist

#### Pennyroyal Industries

Ella Moss, Workshop Supervisor  
 Amanda Eison, Trace Support Specialist  
 Gary Singleton, Trace Support Specialist  
 Kim Pryor, Trace Support Specialist  
 Jeff Broadbent B.A., Case Manager, I/DD

#### Princeton Staffed Residence (Deerfield)

Charlie Cotton, Residential Support Specialist

## **Princeton Staffed Residence (Martin House)**

Janet Waters, A.A., Residential Support Specialist

Vickie Carner, Residential Support Specialist

## **Christian County**

### **Hopkinsville Regional Office**

David Ptaszek, LCSW, Executive Director

Kecia Fulcher, M.A., Director of Clinical Operations/Quality Management

Sabrina Grubbs, Ph.D., Director of Substance Abuse Services, Psychologist

David Girdner, M.A., Director of Developmental Disabilities Services

Summer Lindsey, M.S., PHR, Director of Human Resources

Lauren Wilson, M.S., Human Resources Assistant

Carrie Easley, B.B.A., Human Resources Assistant

Tim Golden, B.I.S., Coordinator of Public Information

John Pyle, B.S., Coordinator of Data Processing Services

Cary Lake, Information Systems Manager

Michael Kissner, Computer Programmer/Analyst

Buffy Gaddis, CAP, Executive Assistant

Kelly Sykes, A.A., Administrative Assistant

Yvette Brown, A.S., Administrative Secretary/Receptionist

Eric Embry, B.S., Chief Financial/Administrative Officer

Melissa Decoursey, Coordinator of Client Record Services

Rebecca Auffick, Accounts Receivable Manager

Rene Tubbs, Bookkeeper

Laura Stone, Bookkeeper

Wilma Smith, Bookkeeper

Terry Chandler, B.S., Bookkeeper

Tammy Kursave, Bookkeeper

Amy Fort, Bookkeeper

Tisha Blakeley, Office Assistant

## **Point of Entry/RESPOND Center/I/DD Services/Crisis Center/DIVERTS PROGRAM**

Jami Nichols, LCSW, CADC, Coordinator of Crisis Services Program, Social Worker

William Kerley, M.S., CADC, Director Housing Development/Substance Abuse Residential Program

Natalie Baggett, B.S., Clinical Assessor

David Bjelic, BSSW, Clinical Assessor

Kenneth Foster, B.S., Clinical Assessor

TaWanda Joyner, M.S., Clinical Assessor

Rebecca Johnson, B.A., Clinical Assessor

Angela Antolik, B.S., Clinical Assessor

Ashley Felts, MSW, CSW, Outpatient Clinician, DIVERTS

Tamera Outlaw, B.A., Crisis Case Manager

Amanda Helton, M.A.E., Outpatient Clinician, DIVERTS

Amber Royal Hackney, B.A., Lead DIVERTS Case Manager/WSH Liaison

Sarah Akin, M.A.E., Case Manager, DIVERTS

Mary Olnhausen, B.S., Case Manager, DIVERTS

Ruth Rogers, B.S., Coordinator of I/DD Community Support Services

Belinda Rice, B.S., Coordinator for I/DD Case Management/Residential Services

Dana Walters, B.A., Program Manager, I/DD Supported Living Services Case Manager

Margie Johnson, B.S., Program Manager for I/DD Crisis Prevention/Response

Kibby Davis, LSW, Program Manager for Adult Foster Care/Housing Assistant

Michelle Harbold, A.A.S., I/DD Direct Support Specialist

Clavel Moseley, A.S., Therapeutic Aide

James Poindexter, CNA, Therapeutic Aide

James Davis, Therapeutic Aide

Sandra Davis, Therapeutic Aide

Brenda Melvin, A.A., Therapeutic Aide

Phyllis Blake, Therapeutic Aide

Sandra Turner, Residential Support Specialist (Sub.)

Leslie Carloss, Community Support Specialist  
Elaine Martin, Community Support Specialist  
Eva Ray, Community Support Specialist  
Sondra Kreger, B.A., Regional Support Manager/Housing Assistant  
Sandra Proffitt, Receptionist/Records Associate  
Craig Chewning, Lead Maintenance Worker  
Larry Arvin, Maintenance Worker

### **Phoenix Recovery Program**

Howard Dixon, A.A.S., CADC, Coordinator of Phoenix Recovery Program  
James Brook, LSW, Substance Abuse Counselor  
Paul Ashbery, Lead Substance Abuse Technician  
Haley Craft, B.S., Substance Abuse Counselor

### **Adult Services Clinic**

Cindy Starling, LCSW, Clinic Coordinator, Social Worker  
Stephen Montgomery, M.D., Director of Medical Services/Psychiatrist  
John Stea, M.D., Part-Time Psychiatrist  
Robert B. Sivley, Sr., Ph.D., Contract Psychologist  
Robert B. Sivley, Jr., Psy.D., Psychologist  
Katrena Blackwell, MSN, ARNP, Advanced Registered Nurse Practitioner  
Malinda Bargatze-Smith, LCSW, Contract Social Worker  
Charlotte Chileutt, LCSW, CPP, PASRR Coordinator, PASRR Services  
Don Goble, LCSW, CADC, Social Worker  
Wendy Vanness, LCSW, Social Worker  
Tracey Farmer, RN-BC, Director of Nursing Services/Infection Control  
Audra Scott, CSW, School-Based/Outpatient Clinician  
Connie Workman, B.A., Coordinator, Community Support Program/Adult SMI Case Mgmt.  
Eric Harrison, B.A., Case Manager, SMI  
Ann-Marie Knight, BSW, Case Manager, SMI  
Alice Workman, B.S., Part-Time PASRR Evaluator  
Tom Covington, B.S., Substance Abuse Counselor  
Mary Foster, Prevention Specialist  
Sherri Caldwell, Office Manager  
Akiloh Baker, A.A.S., Receptionist  
Jennifer Johnson, Receptionist  
Shelby Chewning, A.A.S., Records Librarian  
Michelle Lee, Records Associate

### **Children's/Substance Abuse Services Clinic**

Stephen Glasscock, Ph.D., Director of Children's Services, Psychiatrist  
Rebecca Woodrow, LCSW, Coordinator of School Services, Social Worker  
Dana Heath, M.A., Psychological Associate  
Tonya Gray, M.S., School-Based/Outpatient Clinician/EAP Coordinator  
A. Brooke Sumner, CSW, School-Based/Outpatient Clinician  
Randy Hultberg, LCSW, Social Worker  
Patsy Love, B.S., Acting TFC Program Manager, Contract  
Lisa Moss, BSW, Local Resource Coordinator for IMPACT Program  
Elaine Jordan, M.A.Ed., IMPACT Service Coordinator  
Julie Crawford, B.S., IMPACT Service Coordinator  
Carol Grigsby-Smith, B.S. TFC Service Coordinator  
Stephanie Brown, Therapeutic Support Specialist  
Michael DeAngelis, Therapeutic Support Specialist  
Ebony Green, Therapeutic Support Specialist  
Linda Woods, M.S., CPP, Coordinator of Substance Abuse Prevention Services  
Angela Tandy, M.A., CPP, Early Intervention Specialist, Substance Abuse  
Sheila Dotson, M.A., CPP, Prevention Specialist  
Kathy Dickinson, B.S., CPP, Coordinator of KY-ASAP Council/Prevention Specialist  
Brandy Westerfield, CSW, School-Based Clinician/Outpatient Clinician  
Linda Smith, A.A.S., Office Manager, Children/Substance Abuse Services  
Liz Tichenor-Harris, A.A.S., Records Associate/Receptionist  
Barbie Thomas, A.O.S., Administrative Secretary/Prevention

## **Community Services/First Steps/TRP**

Rheanne Brummett, B.S., Program Manager, First Steps/Point of Entry  
Tari Felts, B.S., Service Coordinator/First Steps  
Dianne Glasscock, M.Ed., Early Childhood Mental Health Specialist  
Brenda Simmons, Records Associate/Receptionist, First Steps  
Charlotte Cannon, M.P.S., Coordinator, Community Support Program/Adult Day Services (Contract)  
April Schmitt, LCSW, Therapeutic Rehabilitation Program Manager, Social Worker  
Alicia Ziemann, B.S., Mental Health Associate/TRP

## **Casky Lane Staffed Residence**

Jamie Hall, Residential Support Specialist  
Brittney Browder, Residential Support Specialist

## **Early Drive Staffed Residence**

Dana Anderson, Lead Residential Support Specialist

## **Sheridan Circle Staffed Residence**

Inette Cayce, Residential Support Specialist  
Shanita Maxie, Residential Support Specialist  
Regina Ramsey, Residential Support Specialist

## **Tri-Counties Services**

Lynn Prodromos, Program Manager/Community Habilitation Instructor  
Mary Esty, Community Habilitation Instructor  
Tammy Childress, Community Habilitation Instructor  
Brenda Wheatley, Community Habilitation Instructor

## **Trace Industries**

Jimmy Coyer, B.S., General Manager  
Jamie Vaughn, M.S., Operations Manager  
Tracy Bell, B.S., Substance Abuse Employment Counselor/Production Line Supervisor  
Phyllis Ferguson, A.A.S., Employment Specialist  
Vernica Peters, Workshop Supervisor/Hopkinsville  
Lolita Brooks, A.A.S., Trace Support Specialist  
Sheila Wills, A.A.S., CNA, Trace Support Specialist  
Judy Livingston, Trace Support Specialist  
Deannie Turner, A.A., Administrative Assistant/Management Services  
Glenda Chilton, Administrative Secretary

## **Trilogy Center for Women**

Holly Perez-Knight, LCSW, Program Manager  
Tiffany Bolinger, M.A.E., LPCA, Substance Abuse Therapist  
Virginia Gray, B.A., Resource Coordinator  
Steven Thore, M.D., Staff Psychiatrist/Addictionist  
Mabel Clark, Transitional Program Coordinator  
Lisa Fletcher, Substance Abuse Technician  
Anissa Whitlock, Substance Abuse Technician  
Lorrie Brown, Substance Abuse Technician  
Laurie Wharton, Substance Abuse Technician  
Beverly Givens, Office Manager

## **Western State Hospital**

Lori Adams, B.S., Institutional Recreation Leader  
Wallob Hebel, B.S., Institutional Recreation Leader  
Douglas Hargrove, B.S., Institutional Recreation Leader  
Karl Dick, Ph.D., Director of Quality Support Services  
Steven Gibson, M.D., Staff Psychiatrist  
Joseph Tierney, Psy.D., Licensed Psychologist  
Angela Rogers, Psy.D., Licensed Psychologist  
Susan Vaught, Ph.D., Licensed Psychologist  
Kathryn Leigh Baldwin, Ph.D., Licensed Psychologist  
Ralph Greene, Ph.D., Staff Psychologist  
Abdul Brula, M.D., Staff Psychiatrist  
Ubaid Khokhar, M.D., Staff Psychiatrist  
Denise Reding-Jones, Ph.D., Licensed Psychologist

Barbara Newell, M.D., Family Practice Physician  
Jennifer Fritz, B.S.N., Nursing Quality Performance Coordinator  
James Baker, Information Systems Support Technician  
Robert Davis, B.S., Information Systems Support Technician  
Shannon Ballard, B.S., Institutional Recreation Leader  
Debra Blackburn, R.Ph., Pharmacist  
Phyllis Shelley, Performance Improvement Specialist  
Kathy Brooks, BSN, Director of Nursing, Glasgow SNF  
Rebecca Tandy, B.S., Facility Superintendent, Glasgow SNF  
Don Bullen, A.A.S., Facility Maintenance Supervisor  
Jessica Cates, B.S., Coordinator of Hospital Fiscal Services  
Wednesday Cotton, B.S., Institutional Recreation Leader  
Rocky Creekmur, A.S., Electrician Supervisor  
Robert Denham, Plumber  
Dan Ferguson, M.Div., Chaplain  
Larry Hamby, Telecommunications Technician  
John Honnold, B.S., Facility Network Administrator  
Jim Kern, Power Systems Manager  
Rebecca Kunkel, MSN, Director of Nursing  
Pauline Lloyd, Psy.D., Director of Psychological Services  
Eric Medeiros, B.S., R.Ph., Pharmacist  
Russell Padgett, HVACR Supervisor  
Laura Porter, M.S., Institutional Recreation Leader  
Rodney Slack, B.S., Institutional Recreation Leader  
Kim Riddle, MSN, ARNP, Family Practice Nurse Practitioner  
John Stea, M.D., Staff Psychiatrist  
Elizabeth Tillman, B.S., Institutional Recreation Leader  
Karen Wallace, Performance Improvement Facilitator  
Jill Wiggleton, B.S., R.Ph., Pharmacist  
Scott Wiggleton, B.S., R.Ph., Pharmacist  
Tony Winfield, B.S., Community Services Coordinator  
Elizabeth Yates, B.S., Institutional Recreation Leader

**Hopkins County**  
**Madisonville Clinic**  
Rita Jungblom, Psy.D., Clinic Coordinator, Psychologist  
Linda Ball, ARNP, Advanced Registered Nurse Practitioner  
Marilyn Thomas, MSN, ARNP, Advanced Registered Nurse Practitioner  
Andrea Hulsey, RN, Psychiatric Nurse  
Jared Leet, M.S., Licensed Psychological Associate  
Jessie Davis, LCSW, Social Worker  
Melanie Spikes, LCSW, Social Worker  
Phil Latham, MSM, CADC, Substance Abuse Therapist  
Richard Lake, M.A., Licensed Marriage and Family Therapist  
Lonnie Williams, B.A., IMPACT Service Coordinator  
Rebecca Morse, B.A., IMPACT Service Coordinator  
Karen Keown-Johnson, B.A., Case Manager, SMI Adults  
Margaret Brown, B.I.S., Crisis Case Manager  
Kara Beard, B.A, CADC, Program Manager, TRP  
Ingrid Allard, Therapeutic Rehabilitation Program Worker  
Linda Blair, B.I.S., Substance Abuse Counselor  
Rhonda Blane, MSSW, CSW, Substance Abuse Counselor, Hopkins County Jail  
Terry Hatchett, B.A., Case Manager, Hopkins County Jail  
Arvin Knight, Substance Abuse Technician, Hopkins County Jail  
Jim Franklin, Substance Abuse Technician, Hopkins County Jail  
Donna Walden, Community Support Specialist  
Vickie Scisney, Therapeutic Support Specialist  
Sylvia McNary, Therapeutic Support Specialist  
Delores Yates, Therapeutic Support Specialist

Kathy Pleasant, A.A., Therapeutic Support Specialist  
Kim Brown, Office Manager  
Jana Campbell, Receptionist/Records Clerk  
Amber Day, Receptionist  
Linda Cook, Records Clerk/Receptionist  
Charlene Jessie, Records Clerk

### **Trace Industries/Madisonville**

Bryan Brackett, A.A.S., Trace Support Supervisor  
Teresa Lee, Trace Support Specialist  
Rebecca Adams, Adult Day Habilitation Supervisor  
Patricia Omer, Trace Support Specialist  
Eva Skaff, A.A.S., Employment Specialist

### **Madisonville Staffed Residence**

Kimberly Crawford, Lead Residential Support Specialist  
Maria Zivotin, Residential Support Specialist  
Matt Hardin, Residential Support Specialist

### **Muhlenberg County**

#### **Greenville Clinic**

Kelly Smith-Donovan, M.A., Clinic Coordinator, Psychological Associate  
Marshelle Robison, LCSW, CPP, Substance Abuse Therapist/Social Worker  
Shannon Jackson, B.A., Case Manager, SMI  
Donna Woodward, B.A., Case Manager, Crisis Services  
Jessica Wood, B.S., Service Coordinator, First Steps  
Allison DuCoff, B.A., IMPACT Service Coordinator  
Nichelle Niemi, BASW, IMPACT Service Coordinator  
Paula Brown, B.A., Prevention Specialist  
Delia Atkinson, Therapeutic Aide  
Erin Thompson, A.A., Therapeutic Support Specialist  
Erica Thompson, A.A.S., Office Manager  
Pam Shelton, Accounts Clerk

#### **Greenville Staffed Residence**

Nancy Franklin, Lead Residential Support Specialist  
Linda Johnson, Residential Support Specialist  
Kimberley Smith, Residential Support Specialist

#### **Todd County**

Elaine Davis, Trace Support Supervisor / Trace Industries, Elkton  
Carolyn Singleton, Trace Support Specialist

#### **Trigg County**

Mike Tucker, Trace Support Supervisor / Trace Industries, Cadiz

## **Ten Year Employees**

Completed 10 years in:

1977 - Glenna Templeton, Robert Sivley, Lindah Major, Martha Ann Diuguid, Peggy Harris, Carolyn Self  
1978 - Edna Lochridge, Arthur Burrows, Eugene Poole  
1979 - Art Lossner, Ruth Orr, Jean Drake  
1980 - Tom Westerfield  
1981 - Frank Nash, Judy Graddy, Kaye Joiner, James Rozelle, Mary Payne, Walter Dickinson  
1982 - Becky Jagers, Janice Cole, Charles Burd, Judy Bruce, Jean Sisk, Becky Windhorst, Henry Davis  
1983 - Will Carson, Kathy Dulin, Minnie Childs  
1984 - Leatrice Simmons, Ted Burse, Donna Grant, Bill Andrews, Mary Turner  
1985 - DeLoise Gaddie, Linda Joiner  
1986 - Doris Coursey, Brenda Rudolph, Frances Schlei  
1987 - Jimmie Bowers, Debbie Langston, Gary Whitfield  
1988 - Jackie Weatherford, Karen Rushing  
1989 - Robert Smith, Marilyn Moss, Jo Ann Osborne, Gail Blackburn  
1990 - Thelma Manlavi, Sharon Conley, David Brown  
1991 - John G. Brown  
1992 - James Loftus  
1993 - Bob Hobson, Phyllis Griffin, Rhonda Crawford  
1994 - Belinda Rice, Kinnis White, Shirley Lilly

- 1995 - Jack Woodruff, Jeanette Van Horn, Pat Thomas, Sherry Caldwell
- 1996 - Paul Trussell, Kim Traylor, Bruce Penrod, Dorothy Southall, Veronica Peters, Dana Rogers, Sharon Oliver, Lolita Brooks, Gladys Gee
- 1997 - Lisa Bridges, Cissy Hadley-Atkins, Linda Woods, Jim Wisby, Charlene Jessie, Elaine Davis.
- 1998 - Steve Glasscock, Bruce Carver, James Grace, Don Goble, Ruth Rogers, Connie Workman, Cindy Oliver, Mary Jane Collins, Ingrid Allard, Annie Bell George, Theresa Melton, Mitch Hinton, Glenda Stroud, Diane Hammond, Linda Henderson Smith
- 1999 - Linda Nichols, Rebecca Adams, Karen Slusser, Joe Olson, Debbie Pryor
- 2000 - Malinda Bargatz-Smith, Kecia Fulcher
- 2001 - Sara Reid, Cindy Starling, Valerie Griggs, Eric Harrison, Alice Workman, Sandy Cornell, Sheila Dotson, Marilyn Gothard, Tammy Childress, Rene (Shemwell) Tubbs
- 2002 - Margalo Altman, Betsy Monroe, Mary Foster, Elaine (John) Jordan
- 2003 - Shelby Chewning, Kim Brown, Launa Houston, Wanda Hart, Lisa Moss, Randy Hultberg.
- 2004 - None
- 2005 - Lisa Bellamy, Rebecca Woodrow, Leslie Carlross.
- 2006 - Debra Blackburn, Sharon Morse, Karen Keown-Johnson, Rebecca Auflick, Carolyn Hope, Craig Chewning.
- 2007 - Molly Moller, Hester Binkley, Bill Kerley, Jeff Daugherty, Wendy Vanness, Teresa Wurts.
- 2008 - James Baker, Charlotte Chilcutt, Tonya Gray, John Honnold, Cary Lake, Kelly Smith-Donovan, Elizabeth Tillman, Tony Winfield.
- 2009 - Natalie Baggett, David Bjelic, Jimmy Coyer, Robert Denham, Tim Golden, Ellwood Kern, Laura Porter, Robert Sivley, Jr., Laura Stone, Mike Tucker, John Walker, Jill Wiggleton.
- 2010 - Kibby Davis, Melissa Decoursey, Serena Eldridge, Eric Embry, Tracey Farmer, Carol Grigsby-Smith, Sabrina Grubbs, Margie Johnson, Sandra Proffitt, Audrey Deannie Turner, Janet Waters, Elizabeth Yates.

Those employees whose names are underlined are still employed at the Center.

Pennyroyal Center retirees who currently work part-time or provide services for the Center include: Robert B. Sivley, Sr., Charlotte Cannon, Malinda Bargatz-Smith, Betsy Monroe, Gail Blackburn, Alice Workman, Rhonda Crawford, Glenda Stroud, Karen Slusser, and David Brown.

## *PENNYROYAL SERVICES EMPLOYEES*

### **CALDWELL COUNTY**

#### **Princeton Clinic**

Samantha Frye, B.A., Crisis Case Manager  
 E. Luanne Ziemann, M.S., TFC Service Coordinator  
 Teresa Burden, A.A.S. Therapeutic Support Specialist  
 Logan Evans, Therapeutic Support Specialist  
 Robin Ferguson, M.Ed., Therapeutic Support Specialist  
 Mary Gilkey, A.A.S., Therapeutic Support Specialist  
 Belinda Hillerich, M.A. Therapeutic Support Specialist  
 Tiffany Melton, B.S., Therapeutic Support Specialist  
 Robin Morris, Therapeutic Support Specialist  
 Christine Strazzabosco, Therapeutic Support Specialist

#### **Princeton Staffed Residence (Deerfield)**

Lacy Cruzen, Residential Support Specialist  
 Susan Kirkwood, Lead Residential Support Specialist

#### **Martin House Staffed Residence**

Lindsey Sorrells, Residential Support Specialist  
 Lindsey Storm, Residential Support Specialist  
 Kayla Jones, Residential Support Specialist

### **CHRISTIAN COUNTY**

#### **Hopkinsville Regional Office**

Dawn Martin, Administrative Assistant  
 Rachael Robertson, Student Records Clerk

#### **Adult Clinic Services**

Rhonda Crawford, Administrative KCPC Services  
 Nikki Castleberry, ARNP, Advanced Registered Nurse Practitioner  
 Linda Dillard, ARNP, Advanced Registered Nurse Practitioner  
 Marilyn Moss, R.N., Psychiatric Nurse Care Manager  
 Jenna Dodge, B.A., SMI Case Manager

Margalo Altman, R.N., PASRR  
Lisa McIntosh, R.N., Psychiatric Nurse  
Renee Thompson, M.S., LPCA, Substance Abuse Therapist  
Heather Duckett, Office Assistant, Psychiatric Services  
Rhonda Wenk, B.S., Records Associate

**Point of Entry/RESPOND Center/I/DD Services, Crisis Center/DIVERTS Program**

Debra Aquino, MSW, Program Manager/Residential Services  
Vernita Watkins, B.S., Clinical Assessor  
Jonathan Hofmann, B.A., Crisis Case Manager  
Elizabeth Tarver, B.S., Crisis Case Manager  
Coursheka Jessup, Therapeutic Aide  
Carlos Wilson, Therapeutic Aide  
B. Meghan Johnson, BSW, I/DD Case Manager  
Nicole Kosby, BSW, I/DD Case Manager  
Martha McCullough, BSW, I/DD Crisis Case Manager  
Laura Black, B.A., Case Manager, DIVERTS  
Tamaya Bradley, BSW, Case Manager, DIVERTS  
Denisha White, BASW, Case Manager, DIVERTS  
Ellery Hancock, B.S., Case Manager, DIVERTS

**Phoenix Recovery Program**

Tony Moore, Substance Abuse Technician  
Tony Villard, Substance Abuse Technician

**Children's/Substance Abuse Services Clinic**

Alicia Taylor, Psy.D., Clinical Psychologist  
Zachary Meny, M.A., Pre-Doctoral Psychology Intern  
Laura Boggs, M.A., Pre-Doctoral Psychology Intern  
Stephanie Grimes, B.A., IMPACT Service Coordinator  
Ritcha Brown, A.A.S., Records Associate/Receptionist  
Romunda Babb, Therapeutic Support Specialist  
Barbara Broadnax-Wharton, Therapeutic Support Specialist  
Salena Johnson, Therapeutic Support Specialist  
Krystyn Koch, Therapeutic Support Specialist  
Beverly Lee, Therapeutic Support Specialist  
Lee Watkins, Therapeutic Support Specialist  
Jennifer Wilson, Therapeutic Support Specialist

**Trace Industries**

Amie Fleming, Employment Specialist  
Adam Golden, Trace Support Specialist  
Michelle Haddock, Trace Support Specialist

**Tri-Counties**

Evelyn Gonzalez, Community Habilitation Instructor

**Trilogy Center for Women**

Michealle Brown, Substance Abuse Technician  
Marcie Oldham, Phase I Program Coordinator  
Jennifer Medeiros, Office Assistant  
Theresa Waddell, Case Manager  
Consuela Tidwell, Lead Substance Abuse Technician  
April Kay, Substance Abuse Technician  
Brenda Cansler, Substance Abuse Technician  
Melody Rice, Substance Abuse Technician  
Dorothy Fryerson, Substance Abuse Technician  
Twila Harrison, Substance Abuse Technician  
Ann Marie Hayne, Substance Abuse Technician  
Krista Massey, Substance Abuse Technician  
Joni May, Substance Abuse Technician  
Helena "Lana" Schild, Substance Abuse Technician

**Caskey Lane Staffed Residence**

Sayonara Osborne, Lead Residential Support Specialist  
Shannon Shumate, Residential Support Specialist

**Sheridan Circle Staffed Residence**

Michael Killebrew, Lead Residential Support Specialist

**Early Drive Staffed Residence**

Brittney Wilson, Residential Support Specialist

Tierra Burrus, Residential Support Specialist

**HOPKINS COUNTY****Madisonville Clinic**

Roger Laird, Ed.D., Licensed Clinical Psychologist

Amanda Waddell, ARNP, Advanced Registered Nurse Practitioner

June Kubach, LCSW, Social Worker

Patti Heltsley, Receptionist

Glenda Stroud, Patient Records Clerk

Marisa LaCasse, B.A., Crisis Case Manager

Denzel Arrington, Therapeutic Support Specialist

Troydale Rorer, Therapeutic Support Specialist

Ciara White, Therapeutic Support Specialist

Darrell "Casey" Randolph, Substance Abuse Technician, Hopkins County Jail

**Madisonville Staffed Residence**

Amber Summers, Residential Support Specialist

**MUHLENBERG COUNTY****Greenville Clinic**

David Brown, LCSW, Social Worker

Katrina Bratton, Psy.D., Post-Doctoral Outpatient Clinician

Kellyn "Kate" Jones, CSW, Social Worker

Zachary Charbonneau, B.A., SMI Case Manager

Scott P. Davenport, B.A., Therapeutic Support Specialist

Britny Hardin, Therapeutic Support Specialist

Doressa Markwell, Therapeutic Support Specialist

Pamela Pendley, Therapeutic Support Specialist

Holly Douglas, Therapeutic Aide

Barbara McKinney, Therapeutic Aide

Teresa Duncan, Records Clerk

Rise Herndon, Records Clerk

**Greenville Staffed Residence**

Loren Morehead, Residential Support Specialist

## Employee of the Year Awards

1987 - Peggy Harris

1988 - Minnie Childs

1989 - Susan Young

1990 - Martha Daniel

1991 - Shelly DeMarsilis

1992 - Janice Cole

1993 - Rhonda Greathouse

1994 - Sherri Caldwell

1995 - Judy Graddy

1996 - Lisa Bridges

1997 - Chuck Crabtree

1998 - Frances Schlei

1999 - Pat Thomas

2000 - Cindy Oliver

2001 - Craig Chewning

2002 - Belinda Rice

2003 - Tracy Bell

2004 - Linda Joiner

2005 - Teresa Wurts

2006 - Rebecca Auflick

2007 - Jeff Daugherty

2008 - Cindy Starling

2009 - Tracey Farmer

## 2009 - 2010 Employees of the Month

Akiloh Baker

Kim Blackburn

Kenny Foster

Gary Singleton

Kelly Smith-Donovan

Vernita Watkins

Melanie Spikes

Pam Shelton

Jared Leet

Phil Lathem

Mike Kissner

Sherri Caldwell

**Pennyroyal Center  
P.O. Box 614  
Hopkinsville, KY 42241**